

# **Competition Profile Report**

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NextCare Urgent Care

1713 S Church St

Burlington NC

Mike Zelnik 614-309-3288 mike@nationalucrealty.com

Dean Hutchison 813-438-4951 dean@nationalucr.com Jim Garrett 614-507-5077 jgarrett@nationalucrealty.com

www.nationalucrealty.com

Jason Scott 813-732-3700 jscott@nationalucrealty.com

Bryan George 813-438-4457 bgeorge@nationalucr.com



# Operations Overview -2 Pages

Name NextCare Urgent Care

Address 1713 S Church St

City Burlington

State NC

County | Alamance

**ZIP** |27215

**Latitude** | 36.083416

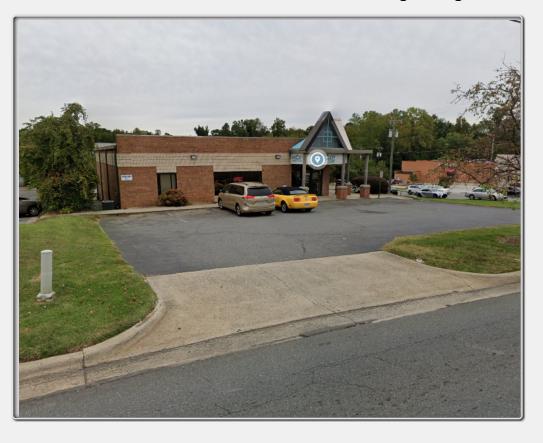
**Longitude** [-79.459532

Classification | Traditional UC

**Phone** (336) 222-8888

#### Front of Clinic Photo

**Based on Current Google Image** 





## **Competition Profile Report**

Provider Locations	Multiple 2	10 +				
Health System Affiliated	No					
Health System	N/A					
Branch	NextCare Urgent Care Burlington NC					
Xray	Yes					
Year Open for Business	2007					
Website: http://	https://next	care.com/bran	d/nextcare-urge	ent-care/		
Hours List Hours Summary OLD						
Day (or days)	24 Hrs	Overnight	Open	Close	Time/Wk	
Weekdays			08:00 AM	08:00 PM	60:00	
Weekends			08:00 AM	02:00 PM	12:00 💼	

Total Hours/Year 3,744.00

Total Time/Week



## **Competition Profile Report**

	Site Attributes	Modifier	Factor Score
<b>Building Type</b>	Freestanding (Shared with 0		2
<b>Building Visibility</b>	Highly Visible		2
Distance From Road	<250 Feet		1
Signage Visibility	Highly Visible		2
Access	Full Access		1
Parking	Individual High Ratio (15+)		2
.5 Mi Retail Density	>100K		1
Traffic Count	15K+ VPD		2
Lanes of Traffic	4+		2
Site Index	Site Tier		

83.3%

Level

Tier One

Property Score = 15

> Max Score = 18



# Reviews Overview -3 Pages

## Google Reviews

4.7 out of 5

**Number of Reviews** 

1790

- 1. Quick, efficient, and transparent. I called prior and they were honest about a possible wait time as I wanted to come in same day, however, I didn't have a problem waiting and set a same day appointment.
- 2. This is definitely the best urgent care in Burlington. I was in and out promptly, I was listened to, I was given a clear treatment plan. I do not remember my provider's name but he was very kind. Highly recommend this facility.
- 3. I saw PA Sorkin and he provided excellent care. He was very knowledgeable, friendly, and funny. He gave me some good tips on how to quickly recover. I can't recommend him enough!!

#### **Observation - Clarifications**



# Reviews Overview -3 Pages

## Yelp Reviews

2.8 out of 5

#### **Number of Reviews**

38

# 1. The Best Urgent Care Center in Greensboro North Carolina. Speedy, Reliable, and Excellent Customer Service. They certainly don't disappoint!!

- 2. I was in so much pain with my knee and back. I was almost in tears. The young woman doctor laughed and gave me a muscle relaxer said yeah your back is tight after rubbing lightly across it. After leaving there ended up in 2 other urgent cares. Finding out I had arthritis in my knee and getting cortisone shots. Felling somewhat better but this place was a joke. The receptionist on the other hand was really nice.
- 3. The receptionist at the front was very racist and rude. As a woman of color, I did not feel welcomed nor valued in this building. The receptionist did not speak to me upon my entrance, and I was the only client in the building. She kept her words short with me and maintained an unpleasant, disinterested face. When you know, you know. And I knew this woman had no interest in serving me or my needs.

#### **Observation - Clarifications**